

**ANNUAL MEMBERS' MEETING**

**Minutes of the Annual Members' Meeting  
held on Monday 4<sup>th</sup> November 2019  
Institute in the Park**

- AMM2019/01 Chair's Welcome and Introductions**  
The Chair thanked all those present for attending and gave an overview of the agenda for the meeting.
- AMM2019/02 Keynote Speech – Dr Nicki Murdock, Medical Director**  
***'Palm Trees to Pavements:' Reflections on moving from Australia to the UK and first impressions of working in the NHS and at Alder Hey***  
Dr Nicki Murdock went through the 6 states and 15 territories within Australia and how each state governs its own healthcare services.
- To provide support to communities living in remote areas GPs are able to access a 2 year qualification enabling them to carry out basic surgical operations.
- Dr Nicki Murdock spoke of Indigenous people their beliefs and how they are less likely to access healthcare services. Due to this Indigenous people die a lot younger than non-Indigenous people.
- A slide was presented on the weather conditions within Australia and the devastating impact both floods and forest fires create.
- The Chair thanked Dr Nicki Murdock for her keynote speech and joining Alder Hey.
- AMM2019/03 Minutes of the previous meeting**  
The minutes of the meeting held on 12<sup>th</sup> November 2018 were approved as an accurate record.
- AMM2019/04 Chief Executive's Report**  
Louise Shepherd said she was grateful to reflect on what has been another outstanding year for Alder Hey and to celebrate the amazing things our people have continued to deliver with and for children and families here on Merseyside but also across the Country and beyond.
- Since the arrival of our new Chair, Dame Jo Williams and the launch of the National Long Term Plan for the NHS here at Alder Hey last January, the opportunity was taken to stand back and reflect again on our wider role in children's healthcare to ensure Alder Hey stays at the forefront of leading improved health and wider life chances for Children and Young People everywhere.
- Louise Shepherd provided highlights from 2018/19 noting performance targets had been met across all regulatory metrics, Alder Hey was 7<sup>th</sup> in the NHS for % of patients treated within 4 hours.

The Staff Survey had received the highest ever response rate of 60% including a 9% increase in staff recommending the Trust as a place to work.

There was a huge focus on efforts over the last couple of years on building really strong partnerships to support better integrated care for Children and Young People. This included: the full all-age CHD network for the North West, one surgical centre with Liverpool Heart and Chest Hospital and developing a joint Neonatal Service with Liverpool Women's NHS Foundation Trust.

A slide was presented on the game changing developments within Research and Innovation and the benefits they will have to patients and their families.

Louise Shepherd concluded by thanking everyone who had contributed to the enormous achievement of the previous year; in particular she commended the ongoing commitment and dedication of all staff and volunteers, expressing her great pride in all that they do for children and young people day in day out.

*AMM2019/06* **Presentation of Annual Accounts 2018/19**

John Grinnell, Director of Finance and Claire Liddy, Director of Operational Finance reported on the Trust's financial performance for the previous period, noting a surplus of the agreed Control Total with NHS Improvement.

John and Claire were supported with members from the Children's Youth Forum who gave a performance of the 2018/19 Financial highlights.

*AMM2019/07* **Report from the Council of Governors**

On behalf of the Lead Governor, Pippa Hunter Jones presented key activities undertaken by the Council of Governors during year including:

- Strengthened links with the Children and Young People's Forum, 2 members are now Patient Governors.
- Contributed to the Trust's 5 year plan
- Appointed a new Trust Chair
- Appointed one new Non-Executive Director
- Approved the re-appointment of a Non-Executive Director and appointed to the Senior Independent Director role.
- Made a change to the Trust Constitution changing the membership of the Nominations Committee

Pippa formally announced the election results from the annual election round as well as changes to those governors appointed by our partner organisations. Three vacancies remain in the Parent and Carer Constituency and one vacancy in the Wider North West Constituency.

Pippa concluded by informing the audience that through involvement of all of their areas of work, the Council can be assured of the delivery of the Trust's strategy and praised the tremendous commitment from staff in improving quality throughout the organisation.

AMM2019/08

**Open Forum – Questions & Answers**

The Chair thanked all those who presented for their contributions and opened the meeting up to questions; there were no questions from the floor, therefore the meeting was closed.

Signed: ..... Date: .....