

**Reference Number:** FOI202223/257  
**From:** Private Individual  
**Date:** 24 August 2022  
**Subject:** Telephony contracts, Microsoft software usage and data storage solutions

Q1 Telephony and UC/ Collaboration  
a. Please confirm the manufacturer of your telephony system(s) that are currently in place  
b. When is your contract renewal date?  
c. Who maintains your telephony system(s)?  
d. Do you use Unified Communications or Collaboration tools, if so which ones?

A1  
a. Avaya  
b. September 2023  
c. Intercity  
d. Yes, Unified Communications and Avaya

Q2 Microsoft  
a. What Microsoft 365 licence do you have across the business e.g. E3, E5  
b. Which partner looks after your Microsoft tenant?  
c. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

A2  
a. E1  
b. Bytes  
c. On-premise

Q3 Storage  
a. Does your organisation use on-premise or cloud storage or both?  
b. Please confirm the on-premise hardware manufacturer  
c. Please confirm your cloud storage provider  
d. What is your annual spend on cloud storage?  
e. How do you back up your data and with who e.g. Backup as a Service

A3  
a. On-premise  
b. Dell  
c. Not applicable, as per A3a above  
d. Not applicable, as per A3a above  
e. On-premise Dell Data Domain