

Reference Number: FOI202122485
From: Private Individual
Date: 15 February 2022
Subject: Use of Master Vendor Services and Temporary Agencies and Off-Framework agencies

I'm currently conducting research to finalise a business plan which will enable us to assist the NHS/you with dramatically cutting down on agency spend and shift cancellations. Meaning not only would spend decrease but simultaneously patient care and safety would increase. To move into the next stages we require further information and direct feedback from Agency Staff Bank Managers to hear their thoughts and if they believe it's something that will help strengthen the NHS recruitment process.

Q1 For Hospitals

- a. Names of the Hospitals within your Trust?
- b. Do you utilise Master vendor services? (ID Medical/Medacs/Retinue/Bank Partners/GRI). If yes, please provide your Master Vend Account Manager's email
- c. Temporary Agency Staff Manager's Full Name, Email & Direct Dial (Telephone)
- d. Permanent Agency Staff Managers Full Name, Email & Director Dial (Telephone)
- e. Off framework agency spend between Feb 2021-Date
- f. Framework agency spend between Feb 2021 - Date
- g. Total agency shift cancellations between Feb 2021 - Date
- h. Names of the OFF-Framework agencies used between 2021-Date

A1

- a. Alder Hey Children's Hospital
- b. Yes - NHS Professionals alderhey@nhsprofessionals.nhs.uk
- c. Information not held – no such role within the Trust
- d. Provided by NHS Professionals as per A1b
- e. £38,551
- f. £297,556
- g. All agency usage is placement based – 54 cancellations
- h. Red Sector

Q2 For Urgent Care Centres/Walk-in Clinics

- a. Names of the Hospitals within your Trust?
- b. Do you utilise Master vendor services? (ID Medical/Medacs/Retinue/Bank Partners/GRI). If yes, please provide your Master Vend Account Manager's email
- c. Temporary Agency Staff Manager's Full Name, Email & Direct Dial (Telephone)
- d. Permanent Agency Staff Managers Full Name, Email & Director Dial (Telephone)
- e. Off framework agency spend between Feb 2021-Date
- f. Framework agency spend between Feb 2021 - Date
- g. Total agency shift cancellations between Feb 2021 - Date
- h. Names of all the OFF-Framework agencies used between 2021-Date
- i. Names of all the OFF-Framework agencies used between 2021-Date

A2

Information not held - Alder Hey Children's NHS Foundation Trust is a specialist children's hospital and does not operate any offsite Urgent Care or Walk-in Clinics.