

**Reference Number:** FOIAH2324/008  
**From:** Commercial  
**Date:** 03 April 2024  
**Subject:** Data backup and disaster recovery tool

**Q1** Does your department have a data backup for Disaster Recovery tool in place? Yes or no?

**A1** Yes

**Q2** If yes, I would like to know what type of solution your department has in place for data backup and disaster recovery? Is it tape, disk, cloud hybrid or pure cloud based?

**A2** Cloud hybrid

**Q3** If yes, which provider do you use? Is this handled externally or internal?

**A3** Mixture of Dell DPS and Rubrik.

**Q4** When does the existing contract expire?

**A4** November 2025

**Q5** What is your annual spend?

**A5** £110k p/a

**Q6** If no, Is there an active project for either a data back up or disaster recovery tool?

**A6** Not applicable as per A1.

**Q7** What are the objectives for this project and what do you expect to achieve? And when do you expect to achieve these by?

**A7** Not applicable as per A1.

**Q8** Who would be responsible for such projects within your department? Could you please provide a name and job title?

**A8** Jaswant Sagoo - Associate Director of Enterprise Architecture

**Q9** Is your data on the cloud?

**A9** Hybrid

Q10 If your data is on the cloud: which cloud provider, do you use?

A10 Azure

Q11 How many virtual machines are in your environment?

A11 430

Q12 Which Hypervisor do you currently deploy?

A12 Vmware

Q13 If you have a backup tool in place, how many users are you protecting?

A13 4842 users, 430 servers

Q14 Have you suffered from any outages/downtime within the last 5 years? If so, how long were you offline, and how long did it take for you to recover?

A14 No, none related to the data centre.

Q15 How many data centre sites is your data stored in?

A15 3