

Reference Number: FOIAH2324/038
From: Private Individual
Date: 15 April 2024
Subject: Temporary Staffing Workforce Systems (FY23/24)

Q1 Under the Freedom of Information Act 2000, could you please provide me with the below information in relation to your Temporary Staffing Workforce Systems for the Fiscal Year 2023-2024.

A1 [Please see attached – FOI038 Response](#)

Under the Freedom of Information Act 2000, could you please provide me with the below information in relation to your Temporary Staffing Workforce Systems for the Fiscal Year 2023-

Filled Shifts vs. Unfilled Shifts				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Number of Shifts Filled by Staff Bank	*1029	1,536	26,487	18,112
Number of Shifts Filled by Agency	**218	872	896	1,134
Number of Shifts Unfilled	***6	27	4,997	68

*Based on collaborative bank with Lead Employer data only

** reporting team have only been able to base the report, on the number of timesheets and number of hours. This is because the data is taken from a system that does not highlight shift level details.

***Based on collaborative bank with Lead Employer data only

Please note for Table 1 above (Filled Shifts vs. Unfilled Shifts) - The Trust do not have a staff bank for Medical & Dental staff so the information contained within the table is for bank shifts worked using the Patchwork Collaboration – which is only for Doctors in training that are employed by the Lead Employer. Alder Hey employed medical & dental staff do complete “bank” shifts, however this info is not held centrally.

Staff Bank				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Total Bank Spend	Information not held - No Provider	£470,802	£7,687,988	£1,987,232
Number of Bank Hours Worked		19,993	258,209	109,930
Name of Staff Bank Provider(s)*		NHSP	NHSP	NHSP
Contract Expiry Date with Provider(s)		01/07/2025	01/07/2025	01/07/2025
Type of Staff Bank(s) Procured**		Local/National	Local/National	Local/National
Type of Bank Service(s) Procured***		Managed Service	Managed Service	Managed Service
Contact Name****		alderhey@nhsprofessionals.nhs.uk	alderhey@nhsprofessionals.nhs.uk	alderhey@nhsprofessionals.nhs.uk

* If a staff bank is not currently utilised, please state 'No Provider'. If a staff bank is solely managed in-house and with no staff bank technology procured, please state 'In-House'.

** Please advise of the type of staff bank(s) provided by the staff bank provider(s). Please state 'Local Bank Only' or please state 'Collaborative Bank' if a regional bank has been procured. Please state 'Both' if both have been procured.

*** Please advise of the type of bank service(s) procured with the staff bank provider(s). Please state 'Managed Service' if the staff bank provider(s) help grow and/or engage and/or retain the bank, or please state if a 'Technology Only' service is procured.

**** Please provide the name of the lead responsible person who looks after the staff bank(s). If there are multiple people for each staffing group, please name each relevant person.

Agency				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Total Agency Spend	£367,481	£320,544	£374,773	£280,452
Number of Agency Hours Worked	2818.25	7,575	8,963	8,540
Name of Agency Staffing Provider or PSL*	HTE	HTE	HTE	HTE
Contract Expiry Date with Provider	24/01/2025	N/A	N/A	N/A
Name of Vendor Management System (VMS) Provider**	No Provider	No Provider	No Provider	No Provider
Contract Expiry Date with Provider	N/A	N/A	N/A	N/A
Contact Name***	Kate Bayley	alderhey@nhsprofessionals.nhs.uk	alderhey@nhsprofessionals.nhs.uk	alderhey@nhsprofessionals.nhs.uk

* Please provide the name of the neutral vendor (NV) or master vendor (MV) managed service provider/agency staffing provider, or if Preferred Supplier List in place, please state 'PSL'. If there is no provider or PSL, please state 'No Provider'.

** Please provide the name of the VMS technology provider. If same as agency staffing provider above, please state 'Same As Above'. If no VMS technology is currently utilised for agency cascade, please state 'No Provider'.

*** Please provide the name of the lead responsible person who looks after temporary agency staffing. If there are multiple people for each staffing group, please name each relevant person.

Direct Engagement (DE) - in relation to VAT saving on agency spend				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Name of DE Provider*	Liaison			
Type of DE Service Procured**	Managed Service			

DE Payroll Responsibility^{***}	Liaison	Information not held - No Provider	Information not held - No Provider	Information not held - No Provider
Contract Expiry Date with Provider	01/04/2025			
% of Agency Workers on DE Contracts	100%			
Total VAT Saving (£) Achieved^{****}	£73,496			
Contact Name^{*****}	Kate Bayley			

* If a DE model is not currently utilised, please state 'No Provider'. If a DE model is utilised, but not via a DE provider as managed fully in-house, please state 'In-House'.

** Please advise of the type of DE service procured with the DE provider. Please state if the DE provider delivers a 'Managed Service' with agency and/or worker engagement, or if the DE provider delivers a 'Technology Only' service?

*** Please advise who payrolls DE workers. Please state 'DE Provider' if the DE provider payrolls workers, or if this is done in-house please state 'In-House'. If this is carried out by another payroll organisation, please name the organisation.

**** Please state total VAT savings achieved through DE, pre any DE provider fees (if applicable).

***** Please provide the name of the lead responsible person who looks after Direct Engagement (DE). If this contact is the same as the lead responsible person for agency staffing, please still input the contact's name.