

Reference Number: FOIAH2324/564
From: Other
Date: 15 January 2024
Subject: Translation and Interpreting Services

Please include the following information for the following years: 2020/21, 2021/22, 2022/23:

Q1 Trust's overall spending on Translation and Interpreting Services

A1 2020/21 - £135,984.00
 2021/22 - £182,679.00
 2022/23 - £235,530.05

Q2 Total translators employed by the Trust

A2 Zero, the Trust does not employ Translators.

Q3 The hourly pay for in-house interpreters

A3 Not applicable as per A2

Q4 What languages do they cover

A4 Not applicable as per A2

Q5 Total number of in-person/face to face interpreting sessions booked (break down by language and clinical area)

A5 2020/21 and 2021/22 - Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data.

Face to face language used 2022/23	Volume
Afghan Dari	4
Afrikaans	4
Albanian	15
Amharic	24
Arabic	630
Arabic (Moroccan/Tunisian/Algerian/Libyan)	5
Bahasa Indonesia	2
Banadiri	1
Bengali	25
BSL (British Sign Language)	6

Bulgarian	34
Cantonese	71
Czech	50
Dari	6
Farsi (Persian)	106
French	5
Greek	14
Gujarati	2
Hindi	3
Hungarian	14
Italian	16
Korean	2
Kurdish / Kurdish Sorani	130
Kurdish Badini	7
Kurdish Gorani	1
Kurdish Kurmanji	5
Kutchi	1
Latvian (Lettish)	2
Lingala	2
Lithuanian	10
Malayalam	4
Mandarin	79
Oromo (Afan)	1
Pashtu	16
Polish	210
Portuguese	90
Portuguese (Brazilian)	19
Punjabi	5
Romanian	187
Russian	43
Slovak	37
Slovenian	3
Somali	27
Spanish	60
Swahili	5
Sylheti	1
Tamil	48
Tetun (Belo)	3
Thai	7
Tigrinya	29
Turkish	38
Ukrainian	16
Urdu	30
Vietnamese	17

Wolof	1
-------	---

Q6 How many appointments or procedures have had to be rescheduled/cancelled due to lack of an interpreter

A6 Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data.