

Reference Number: FOIAH2324/666
From: Private Individual
Date: 20 February 2024
Subject: Clinical Systems

Q1 Please provide the names of the below IT systems utilised by the trust where applicable

A1	Referral Management	Please detail the system utilised by the Trust
	Patient wait-list record/ management system/ information system	Meditech EPR (Electronic Patient Record)
	Out-patient Clinic Scheduler System	Meditech EPR
	Pre-anaesthetic Check Scheduler System	Meditech EPR
	Operation Theatre Scheduler System	Meditech EPR
	Telephony/ IVR/ EPABX system	Avaya
	Out-patient queuing/ management system	InTouch
	SMS/ Email notification system	Healthcare Communications
	Referral Management system	Meditech EPR
	Radiology Department	
	Patient wait-list record/ management system/ information system	Magentus
	Out-patient procedure Scheduler System	Magentus
	Pre-anaesthetic work-up Scheduler System	Magentus
	In-patient procedure Scheduler System	No system in place
	Referral Management system	Magentus
	Telephony/ IVR/ EPABX system	Avaya
	Out-patient queuing/ management system	Magentus
	SMS/ Email notification system	No system in place
	Blood tests / Phlebotomy (Laboratory)	
	Patient wait-list record/ management system/ information system	Meditech EPR
	Out-patient procedure Scheduler System	Meditech EPR
	Pre-anaesthetic work-up Scheduler System	No system in place
	In-patient procedure Scheduler System	Meditech EPR
	Referral Management system	Meditech EPR
	Telephony/ IVR/ EPABX system	Avaya
	Out-patient queuing/ management system	InTouch
	SMS/ Email notification system	No system in place

Other Diagnostics (Endoscopy, etc.)	
Patient wait-list record/ management system/ information system	Meditech EPR/EMIS(Targeted Lung)
Out-patient procedure Scheduler System	Meditech EPR/EMIS(Targeted Lung)
Pre-anaesthetic work-up Scheduler System	Meditech EPR
In-patient procedure Scheduler System	Meditech EPR
Referral Management system	Meditech EPR/EMIS(Targeted Lung)
Telephony/ IVR/ EPABX system	Avaya
Out-patient queuing/ management system	InTouch
SMS/ Email notification system	Healthcare Communications (Not in place for all diagnostics)
Nursing Services	
Referral Management system	Meditech EPR
Patient wait-list record/ management system/ information system	Meditech EPR
Out-patient procedure Scheduler System	Meditech EPR
Pre-anaesthetic work-up Scheduler System	No system in place
In-patient procedure Scheduler System	Meditech EPR
Telephony/ IVR/ EPABX system	Avaya
Out-patient queuing/ management system	InTouch
SMS/ Email notification system	Healthcare Communications