

**Reference Number:** FOIAH2425/143  
**From:** Press/Media  
**Date:** 05 June 2024  
**Subject:** BSL/SSE interpretation

	2020	2021	2022	2023	Jan-May 2024
<b>BSL/SSE:</b>					
1a) How many requests have been made to the Trust for BSL/SSE to English interpreters?	Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data.		39	68	34
1b) How many of these requests were confirmed/fulfilled?			39	61	32
1c) How many were fulfilled by staff and how many by agency staff?		Zero for all years, the Trust use specialist interpreting service providers			
1d) What were the main reasons for an interpreter being unavailable to attend any unfulfilled requests?		All requests fulfilled	Cancelled by hospital	Cancelled by hospital	
<b>Deaf Blind:</b>					
2a) How many requests have been made to the Trust for deaf blind interpreters?	Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data.		0	1	0
2b) How many of these requests were confirmed/fulfilled?			0	1	0
2c) How many were fulfilled by staff and how many by agency staff?		Zero for all years, the Trust use specialist interpreting service providers			
2d) What were the main reasons for an interpreter being unavailable to attend any unfulfilled requests?		No requests made	All requests fulfilled	No requests made	
3. Does the Trust employ any BSL/SSE/deaf blind interpreters within the Trust, on a full time staff basis?	No, the Trust have had a contract in place with Signalise since 2022.				
4. Does the Trust have a contract with a video relay service?	Yes, as per A3.				