

**Reference Number:** FOIAH2425/273  
**From:** Private Individual  
**Date:** 21 August 2024  
**Subject:** Clinical systems' contract and procurement information

Q1 Please provide information regarding the following systems:

1. Accident & Emergency
2. Diagnostic Reporting
3. Digital Dictation
4. Discharge Letters
5. Document Management
6. Maternity
7. Order Communications
8. Outcomes/performance benchmarking
9. Trust Integration Engine (TIE)
10. Voice recognition

A1 [Please see attached 273 FOI Response](#)

	a) System type	b) Supplier name	c) System name	d) Date installed	e) Contract expiration	f) Is this contract annually renewed? Yes/No	g) Do you currently have plans to replace this system? Yes/No	h) Procurement framework	i) Other systems it integrates with?	j) Total value of contract (£)	k) Notes - e.g. we are currently out to tender
1) Accident & Emergency	Electronic Patient Record System	Meditech	Meditech Expanse 2.1	01/09/2023	01/04/2025	No	No	Contract awarded via tender process	Detect - Nursing Observations ImageNow - Scanned Document View GE Electric Anaesthetic Record Medisec - Clinical Letters and Digital Dictation eConsent - Electronic consent forms Carestream PACS Medical Imaging Radiology, Cardiology BadgeNet	£634,000.00	None
2) Diagnostic Reporting	The Department of Laboratory Medicine (Pathology) at Alder Hey uses the Laboratory LIMS module of the Trust's Meditech EHR system.	Meditech Information Technology Ltd.	Meditech Expanse 2.1	01/09/2023	01/04/2025	No	No	Contract awarded via tender process	The main linkages are with between the Meditech Pathology LIMS module and the Meditech EHR/EPR system. Diagnostic reports are also communicated externally from the trust to the regional GP EMIS systems and Public Health England for Newborn screening/falsafe reporting (run by Northgate Software Solutions) and SCSS reporting. We do not currently have a link with GP ICE	£634,000.00	None
3) Digital Dictation		Medisec		Contract start date: 01/04/2023	31/03/2026	Yes	No	NHS Commercial Solutions Framework	Meditech EPR	£80,273.91	None
4) Discharge Letters	Electronic Patient Record System	Meditech	Meditech Expanse 2.1	01/09/2023	01/04/2025	No	No	Contract awarded via tender process	Detect - Nursing Observations ImageNow - Scanned Document View GE Electric Anaesthetic Record Medisec - Clinical Letters and Digital Dictation eConsent - Electronic consent forms Carestream PACS Medical Imaging Radiology, Cardiology BadgeNet	£634,000.00	None
5) Document Management	Document Management System	Hyland	ImageNow	Contract start date: 31/05/2022	30/05/2025	No	No	QE Facilities	Meditech/Medisec	£135,000.00	None
6) Maternity	Information not held - Alder Hey Children's NHS Foundation Trust is a specialist children's hospital and does not provide maternity services.										
7) Order Communications	Electronic Patient Record System	Meditech	Meditech Expanse 2.1	01/09/2023	01/04/2025	No	No	Contract awarded via tender process	Detect - Nursing Observations ImageNow - Scanned Document View GE Electric Anaesthetic Record Medisec - Clinical Letters and Digital Dictation eConsent - Electronic consent forms Carestream PACS Medical Imaging Radiology, Cardiology BadgeNet	£634,000.00	None
8) Outcomes/ Performance Benchmarking	Online Benchmarking	HED	Health Evaluation Data	01/05/2023	30/04/2026	No	No	NOE CPC	None	£105,000.00	None
9) Trust Integration Engine (TIE)	Section 21- information already available- FOI 2024/25 066										
10) Voice Recognition	Provision of Speech Recognition Software	3M Modal	Fluency Direct	01/04/2017	31/01/2025	No	No	NHS SBS	Meditech/Medisec	£341,430.00	None

System definitions:

Accident & Emergency: A specialist system used to manage patients and patient clinical notes in the Emergency Department (ED)

Diagnostic Reporting: test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.

Digital Dictation: device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Discharge Letters: The ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.

Document Management: Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

Maternity: It is the specialist maternity system in use for maternity care.

Order Communications: Electronic ordering communications systems (OCS) are computer applications used to enter diagnostic and therapeutic patient care orders, for example laboratory test requests or prescriptions, and to view test results. The primary aim of the system is to remove most of the current paper-based process for requesting laboratory investigations and for receiving results.

Outcomes/performance benchmarking: These systems enable a trust to compare their key clinical outcomes indicators, such as mortality, length of stay and readmission rates, with other NHS trusts

Trust Integration Engine (TIE): The integration engine enables trust merger sites to access clinical systems through one consistent, secure platform.

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.