Reference Number:	FOIAH2425/282
From:	Private Individual
Date:	27 August 2024
Subject:	Access control maintenance contract information

Under the Freedom of Information Act, I am requesting detailed information regarding your organisations Access Control System. This information is likely known by someone within Estates, Security, or Facilities Management.

Please provide the following details:

Q1   Current System(s):
What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)

A1   Information not held; this is held by the Private Finance Initiative (PFI) Provider

Q2   Access-Controlled Doors:
How many doors across all of your sites have access control systems installed? How many per each site?

A2   Information exempt under s31 – law enforcement, specifically section 31 (1) (a) relating to the prevention and detection of crime.

We have assessed the public interest in disclosure and believe the only factor for release would be openness and transparency, however the factors against release clearly outweigh this as release of the information would place the Trusts security systems and other related assets at risk of attack if released into the public domain. This would have a major impact on the Trusts ability to maintain security, confidentiality and availability of systems and would severely disrupt services to our patients and would have a substantial impact on the Trusts reputation, therefore causing financial loss and would damage the Trusts commercial interests.

Q3   Access Control Types:
Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.)

A3   Information exempt under s31 – law enforcement, specifically section 31 (1) (a) relating to the prevention and detection of crime.

We have assessed the public interest in disclosure and believe the only factor for release would be openness and transparency, however the factors against release clearly outweigh this as release of the information would place the Trusts security systems and other related assets at risk of attack if released into the public domain. This would have a major impact on the Trusts ability to maintain security, confidentiality and

availability of systems and would severely disrupt services to our patients and would have a substantial impact on the Trusts reputation, therefore causing financial loss and would damage the Trusts commercial interests.

Q4	System Age:
When was your current access control system installed? Which company installed it?

A4	Installed in 2014 under a PFI Contract

Q5	System Integration:
Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?

A5	No

Q6	Supplier Information:
What are the names of the suppliers of your existing access control system?
Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?

A6	Check Your Security Ltd. Access cards are purchased from Digital ID Ltd

Q7	Manufacturer and Models:
What manufacturer and model of cards and fobs do you use for your access control system?

Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year

A7	Check Your Security Ltd - annual contract value £22,9961 including VAT
The manufacturer of cards is TDSI MIFARE 1KSECTOR4 EN CODED CARDS

Q8	Management Software:
What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro

A8	Check Your Security Ltd

Q9	Consumable Usage:
Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.

A9	380 per month, 4,560 per year

Q10	User Information:
How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.

A10	961 door swipes- no further breakdown held

Q11   Management and Contact Information:
Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact

A11   Staff names exempted under Section 40: Personal Information. Although the information relates to their public role and accountability for managing budgets, disclosure of names of all individuals may potentially have adverse consequences to the employees. Any names of staff that are available in the public domain are accessible via our website
• https://alderhey.nhs.uk/

Q12   Support/Maintenance Contracts:
Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?

A12   Yes, it is under the PFI contract which does not expire until 2045

Q13   Planned Changes:
What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?

A13   No changes planned