

**Reference Number:** FOIAH2425/299  
**From:** Commercial  
**Date:** 04 September 2024  
**Subject:** Manufacturer and Purchase Information for Devices

Q1 Total number of desktops in your estate (i.e. PCs, laptops & tablets)

A1 4,674

Q2 Who currently supplies the above (name of the incumbent)?

A2 CDW Ltd

Q3 Do they include additional services such as technical support, asset registration, imaging, and disposal of existing device?

A3 No

Q4 Have you a preferred manufacturer?

A4 Yes

Q5 What is your current buying / refresh cycle?

A5 Annual

Q6 Is this supplied under contract? If yes, when does the contract end?

A6 No

Q7 How do you procure these devices through a framework? if yes, which one used (i.e. SBS / NOE CPC / HTE / CCS)

A7 Yes- CCS

Q8 What steps have you taken to tackle security risks in advance of 14th Oct 2025 when updates will no longer be available on Windows 10

A8 Annual hardware refresh and planned migration to Windows 11

Q9 How do you access your applications (Citrix, VMWare, Microsoft 365, Cloud or Fat Client environment)

A9 Citrix, VMware, Office 365 – Cloud and Fat clients

Q10 Are you looking to move from On-Premises to Cloud

A10 Currently hybrid

Q11 Name of person responsible for purchasing IT equipment

A11 Paul Ingham - Head of Operational IT