

Reference Number: FOIAH2425/452
From: Private Individual
Date: 12 November 2024
Subject: ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support 2024 Update

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- a. Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- b. Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- c. Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

Q1 Contract Title: Please provide me with the contract title.

A1 [Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.](#)

[This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref: 492:](#)

<https://www.alderhey.nhs.uk/about/foi/disclosure-logs/>

Q2 Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)

A2 [As per A1](#)

Q3 Existing/Current Supplier: Please provide me with the supplier name for each contract.

A3 [As per A1](#)

Q4 Brand: Please state the brand of hardware or software

A4 [As per A1](#)

Q5 Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

- A5 As per A1
- Q6 Annual Average Spend: Please provide me with the most recent annual spend for this contract?
- A6 As per A1
- Q7 Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)
- A7 As per A1
- Q8 Contract Expiry Date: Please can you provide me with the date of when the contract expires.
- A8 October 2025
- Q9 Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract).
- A9 January 2025
- Q10 Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.
- A10 As per A1
- Q11 Number of Physical Servers: Please can you provide me with the number of physical servers.
- A11 As per A1
- Q12 Number of Virtual Servers: Please can you provide me with the number of Virtual servers.
- A12 141
- Q13 Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.
- A13 As per A1
- Q14 Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)
- A14 Gilbertson Ian, Deputy Chief Digital & Information Officer,
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