

Reference Number: FOIAH2425/506
From: Commercial
Date: 03 December 2024
Subject: Central access business intelligence (BI) tool used by the Trust.

Q1 I am writing to submit a request under the Freedom of Information Act 2000. Please find attached a spreadsheet containing the details of my questions and the preferred response format for ease of reply.

Specifically, I am seeking information on the following:

- The central access business intelligence (BI) tool used by the Trust.

A1 [Please see attached: FOI 506 Response](#)

FOI - Central access to data

| | | | |
|--|--|---------------|-----------------|
| BI Solution | Which BI Tool/solution does your information department utilise? | (X) | Comments |
| | PowerBI | X | |
| | Tableau | | |
| | SSRS | | |
| | Qlikview | | |
| | Other please state: | | |
| DWH Solution | Please select the appropriate options from below regarding your data warehousing: | (X) | Comments |
| | Cloud solution - Developed and managed internally by Trust | | |
| | On prem solution - Developed and managed internally by Trust | X | |
| | Cloud solution - A purchased and supported product (pls name product) | | |
| | On prem solution - A purchased and supported product (pls name product) | | |
| | Other please state: | | |
| Information Portal | Please select the appropriate option from below regarding your central information portal which supports access to reports in your Trust | (X) | Comments |
| | In house built solution based on your BI tool | X | |
| | In house built solution based on a SharePoint site | | |
| | In house built web based solution | | |
| | Purchased product (pls name the product) | | |
| | Other | | |
| Does your information portal have the below features? | | Yes/No | Comments |
| Report Publication | Enable access to published Trust reports of multiple types e.g. Tableau, Excel, SSRS, Power BI, PDF etc. | Yes | |
| Report Search | Does your information portal allow users to search and find reports based on: | Yes/No | Comments |
| | <i>Google type based search</i> - Find reports based on free text search against the meta data and related keywords for available reports | No | |
| | <i>Category based search</i> - Find reports via a hierarchy of structured folders/sub-folders. | Yes | |
| | <i>Data-source/System search</i> - find reports related to a system or dataset | No | |
| Report Access | Does your information portal allow users to more effectively access regular reports based on | Yes/No | Comments |
| | <i>Favourite reports</i> - added to the user's favourite reports list by the user directly or based on reports frequently accessed by the user. | Yes | |
| | <i>Profiled reports</i> - added to the user's profiled reports list, based on the user's role e.g. Nurse, Operational manager. The reports available for that role are defined by a key stakeholder. | No | |
| | <i>Recommended reports</i> - These are new and sometimes existing reports added to the users recommended reports list. Recommendations are made by the informatics department or a key stakeholder for the user's role | No | |
| Adhoc Report Request | Are data requests for new reports made via | (X) | Comments |
| | Your information portal | | |
| | A separate system from your information portal (pls provide name of system) | X | MS Teams Form |
| | E-mail | X | |
| | Other | | |
| | Does your information request process enable the below | Yes/No | Comments |
| | - you to effectively process and track information requests for your team | Yes | |
| | - your users to effectively track the progress of their information request? | No | |
| Contact | Would an information portal with all or some of the above functionalities be of interest to you (if yes pls provide appropriate contact details) | Yes/No | Comments |
| | | No | |